

### TYPE

Erasmus + project

### SUJET

develop the offer and quality of career counselling services in integrated spaces.

### OBJECTIFS

Contribute to the professionalization of career counselling

Incentive exchanges of practices between practitioners

strengthen the coordination of open partnerships for the development of the reception, information and career guidance counselling offer

### BÉNÉFICIAIRES

counsellors, partnerships officers and managers, clients (apprentices, professionals, clients with less opportunities).

### ► DESCRIPTION

Counsellor working in the Cité des métiers have seen more and more specific request from clients since the last years while there are a growing role of digital devices in the society and changes in the labour market. They have thus to adapt their learning methods and tools. That is why, the Cités des métiers International Network from September 2017 to February 2019 led the project COCADE : « Developing Career Counselling Services in integrated spaces ».

It follows an empirical methodology: identify , analyze practices, build-up learning materials and tools for the trainings, before testing it, and formalize the process of validation of skills. This project includes 8 partner organisations from different European countries: Italy, Portugal, France, Denmark and Bulgaria.

### ► CHIFFRES CLÉS

- 4 learning and training activities,
- 6 transnational meetings
- about 100 participants in the trainings.
- 4 deliverables : vademecum of good practices, an online training sequence about the counselling, a training plan for new career counsellors, a repository of skills on the profession of career counsellor in integrated spaces.

### ► RESULTATS ET IMPACT

For 100% of the learners, the trainings have impacted on their own practices and skills. Lastly, the satisfaction rate was higher than 80% for the participants in the trainings.

participants feedbacks have been great: "What I am going to keep in mind after this project is the good teamwork, the highly motivated counsellors and the way of working together in a multi-partnership environment".

Internal training sessions will be also conducted for Cité des métiers teams.



Réseau  
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cités  
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